

Already in CSHCS: Transitioning to MHP

Dear Parent(s):

Your child will now be receiving their medical care, treatment and coordination through the <<<Name of MHP>>> Medicaid Health Plan (MHP).

In addition to the mihealth card (green) you have already had, you will be receiving a member card, information and contact from <<<Name of MHP>>>.

Please call the MHP's Member Services Department when you have questions or need help getting medical care. The number is on the health plan ID card. Ask about:

- Medical Care and Treatment
- Equipment and Supplies
- Medications
- Transportation
- Primary insurance or address/phone changes

The <<<Health Department>>> CSHCS is available to share local resources and activities with you and your family.

In <<<County Name>>>, some of the resources and activities you may be interested in include:

- Assessing resources your family may need
- Parent Support Group for Families with a member with Special Needs
- Emails about community events and information
- Children with Special Needs Fund (to apply for help with wheelchair ramps, van lifts, etc)
- Early On <<<County Name>>>
- <<<County Name>>> Health Department Programs (i.e. WIC, Immunizations, Maternal Infant Health Program)
- Transition information for individuals turning 18 or 21(i.e. Guardianship, Adult Home Health Services)

Your local CSHCS office is at the <<<County Name>>> Health Department at <<<Address>>>. The CSHCS staff consists of Representatives; <<<Representative Names>>>, and RNs; <<<RN Names>>> and <<<Coordinator Name>>>. Office hours are from 8:00am to 5:00pm, Monday through Friday. Our main phone number is <<<() - >>>. We do have voicemail.

We look forward to continuing to serve you and your family, along and in coordination with your MHP. Additional information regarding CSHCS can be found through:

www.michigan.gov/cshcs

<http://training.mihealth.org>

Family Phone Line 1.800.359.3722

Sincerely,

<<<County Name>>> Health Department Children's Special Health Care Team